

Quality Policy

At Australian Civil Solutions we aim to deliver quality results that exceed our client's needs and expectations.

Our ability to achieve this is reflected throughout our Quality Management Systems (QMS), which entails:

- Providing service that meets or exceeds the standards, statutory obligations, codes of practice and contracts.
- Maintaining, monitoring, reviewing, auditing and continually improving the Quality Management System.
- Using qualified, skilled and experienced people in all aspects of our operations.
- Promoting and communicating the quality policy and procedures to all employees and subcontractors as appropriate to ensure all are aware of their responsibility for quality and service.
- Reviewing performance measures and implementing action to improve outcomes.
- Monitoring and evaluating the quality performance of Australian Civil Solutions Stakeholders including managers, subcontractors and suppliers.
- Communicating and promoting ongoing innovation and improvement
- Striving for continuous improvement, certainty and consistent performance, while setting new benchmarks, ensures our reputation and sustainability.



Tom Daly - Director

01 / 09 /2019

Date