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### **1.0 Context of Pipeline Technics**

The context of Pipeline Technics has been compiled by the review of its business environmental considering such factors as internal and external issues and interested parties and their requirements. Components such as Company performance, economic changes, competitors and applicable government regulations and legislation can influence the organization's ability to successfully provide its service.

### **2.0 Policy Statement**

Our Quality System is integral to the way we do business. We all have responsibility to quality and devote management effort to ensure that the quality system is effective. Pipeline Technics is committed to satisfying all applicable requirements and continually improve the effectiveness of the Quality Management System.

### **3.0 Strategy & Objectives**

We display this policy in a prominent position in our work premises. The meaning of the policy is explained fully to all new employees.

The objectives of our policy and our Quality System are to:

- Make sure that all employees work towards improved quality especially in understanding and in meeting customer expectations.
- Committed to carrying out Quality planning and continuously improving procedures to develop our Quality System so that we may systematically eliminate unreliability and failure.
- Maintain records of production, effectiveness of procedures and customer satisfaction.

### **4.0 Responsibility and Authority**

The Director is responsible for the implementation and monitoring of this policy. In fulfilling the objectives of this policy, management is committed to regular consultation with employees to ensure the policy operates effectively, and that quality control issues are regularly reviewed.

Management responsibilities include:

- Implementing of all policies and procedures.
- Providing a framework in which objectives and targets and be established and reviewed.
- Provision of adequate resources to meet these commitments.

Employee's responsibilities include:

- Following all policies and procedures.
- Identifying and communicating opportunities for improvement.

**Managing Director**



Pipeline Technics Pty Ltd

**Date Approved:** 27/06/2019